



## Refrigerator

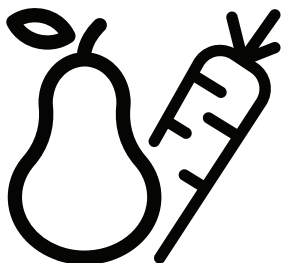
User manual

## Kühlschrank/Gefrierschrank

Bedienungsanleitung

## Frigorífico

Manual do Utilizador



RCNE560K40WN



EN / DE / PT /

58 4647 0000/AB

1/2





**Please read this manual before using the product!**


Dear Valued Customer,  
We wish you to get the best results from your product that has been manufactured meticulously at modern plants and tested with detailed quality control checks.  
For this reason, we recommend that you read this user manual thoroughly before starting the product. If you hand over the product to someone else, please remember to give the user manual as well.



**This manual will help you use your appliance in a fast and safe way.**

- Please read this user manual carefully before installing and using the product.
- Always follow the applicable safety instructions.
- Keep the user manual in an easily accessible place for further use.
- Please read all the other documents provided with the product.

Please keep in mind that this manual may apply to several product models. This manual expressly indicates the differences between various models.

|  |  |
|--|--|
|  | Important information and useful hints.  |
|  | Risk of injury and property damage.  |
|  | Risk of electric shock.  |
|  | Packaging materials of this product has been manufactured from recyclable materials in accordance with the National Environment Regulations. |

 **INFORMATION**

 **ENERGY**

SUPPLIER'S NAME

MODEL IDENTIFIER → (\*)

A

A

The model information as stored in the product data base can be reached by entering following website and searching for your model identifier (\*) found on energy label.

<https://eprel.ec.europa.eu/>

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# 1 Important Instructions Regarding Safety and Environment

This chapter contains safety information that will help you avoid the risk personal injury or property damage. Failure to follow these instructions shall render any product warranty void.

## Intended use

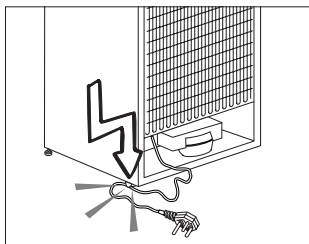
|  |   |
|--|---|
|  | <b>WARNING:</b><br>Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.  |
|  | <b>WARNING:</b><br>Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.                 |
|  | <b>WARNING:</b><br>Do not damage the refrigerant circuit.   |
|  | <b>WARNING:</b><br>Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer. |

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

## 1.1. General Safety

- Persons with physical, sensory or mental disabilities; persons who lack experience and information and children should not approach, enter or play with the product.
- Failure to follow the instructions and uncontrolled use of the product lead to dangerous results!
- Unplug the product if you encounter a failure during use.
- If the product malfunctions, it must not be operated until repaired by the authorised service provider. Risk of electric shock!
- Plug the product into a grounded socket protected by a fuse that corresponds to the value on its nameplate. Have a qualified electrician ground the product. Our company cannot be held responsible for damages resulting from the failure to use the product with a grounded socket pursuant to local regulations.
- Unplug the product when not in use.
- Never wash the product by spreading or pouring water onto it! Risk of electric shock!
- Never touch the plug with wet hands!
- Never unplug the product by pulling the cable. Always pull the plug by holding the socket.



## Safety and environment instructions

- Do not plug the refrigerator if the wall socket is loose.
- Never connect your refrigerator to energy saving devices. Such systems are harmful to your product.
- Unplug the product during installation, care, cleaning and repairing procedures.
- Always have the **Authorised Service Provider** install the product and establish its electrical connections. The manufacturer cannot be held responsible for damages caused by procedures performed by unauthorised persons.
- Do not eat cone ice cream or ice cubes immediately after you take them out of the freezer compartment! This may cause frostbite in your mouth!
- Do not touch frozen food with wet hands! They may stick to your hand!
- Do not put bottled or canned liquid beverages in the freezer compartment. They may burst!
- Never use steam or steam cleaners to clean or defrost the refrigerator. Steam gets into contact with the live parts in your refrigerator, causing short circuit or electric shock!
- Do not use mechanical devices or other means to accelerate the defrosting process other than those recommended by the manufacturer.
- Never use the parts in your refrigerator such as the door and drawer as a means of support or step. This may cause the product to tip over or damage the parts of it.
- Do not damage the parts where the refrigerant is circulating with drilling or cutting tools. The refrigerant that might blow out when the gas channels of the evaporator, pipe extensions or surface coatings are punctured causes skin irritations and eye injuries.
- Do not cover or block the ventilation holes in your refrigerator with any object.
- Place the beverage with higher proofs tightly closed and vertically.
- Do not use gaseous sprays near the product since there is the risk of fire or explosion!
- Flammable items or products that contain flammable gases (e.g. spray) as well as explosive materials should never be kept in the appliance.
- Do not place vessels filled with liquid onto the product. Splashing water on an electrical part may cause electric chock or the risk of fire.
- Do not store items that need precise temperature adjustment (such as vaccines, heat-sensitive medication, science materials etc.) in the refrigerator.
- If you are not going to use the product for a long time, unplug it and remove the food in it.
- If there is a blue light on the refrigerator, do not look at this light with optical tools.
- Exposing the product to rain, snow, sun or wind is dangerous in terms of electrical safety.
- In products with mechanical control (thermostat), wait for 5 minutes to plug in the product again after unplugging.
- Do not overload the refrigerator. Objects in the refrigerator may fall down when the door is opened, causing injury or damage. Similar

## Safety and environment instructions

problems may arise if any object is placed onto the product.

- If the product has a door handle, do not pull the handle when re-locating the product. The handle might be loose.
- Be careful not to jam your hand or any other body part in the moving parts of the refrigerator.
- Do not put your hand or any other foreign materials into the ice machine while it is operating.

### 1.1.1 Hydrocarbon (HC) Warning

- If your product's cooling system contains R600a:

This gas is flammable. Therefore, pay attention not to damage the cooling system or the piping during use and transportation. If damaged, keep the product away from potential fire sources that may cause it to catch fire and ventilate the room where the product is placed.



If the product is damaged and if you see gas leak, please keep away from the gas. It may cause frostbite when it gets into contact with the skin. (including R134)



Ignore this warning if the cooling system of your product contains R134a.



Type of gas used in the product is stated on the type plate which is on the left wall inside the refrigerator.



### WARNING:

Never throw the product into fire for disposal.

### 1.1.2 For Products with a Water Dispenser/Ice Machine

- Pressure for cold water inlet shall be maximum 90 psi (620 kPa). If your water pressure exceeds 80 psi (550 kPa), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is a risk of water impact in your installation, always use a water impact protection equipment in that installation. Please consult professional plumbers if you are not sure if there is water impact in your installation.
- Do not make installation on the hot water inlet.
- Use drinking water only.
- Take the necessary measures against the freezing risk of the hoses. The water temperature operating range must be 0.6°C (33°F) minimum and 38°C (100°F) maximum.



### WARNING:

Never connect the product to a cold water mains with a pressure of 550 kPa (80 psi) or above.

## Safety and environment instructions

### 1.2. Intended Use

- This product has been designed for domestic use. It is not suitable for commercial use and it must not be used out of its intended use.
- It must be used only for storing food.
- The manufacturer will not take any responsibility for damages resulting from improper use or transport.
- Original spare parts will be available for 10 years after the purchase date of the product.

### 1.3. Children's Safety

- If there is a lock on the door of the product, the key should be kept out of the reach of children.
- Do not let children play with the product.

#### **DANGER:**

Before disposing your old refrigerator or freezer:

- Children may get locked inside.
- Remove the doors.
- Leave the shelves to prevent children from getting inside the product easily.



### 1.4. Compliance with the WEEE Directive and Disposing the Waste Product:



This product conforms to the EU WEE Directive (2012/19 EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured from high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the product with normal domestic waste or other waste at the end of its service life. Take it to a collection centre for recycling electrical and electronic equipment. Please consult local authorities to learn about the locations of such collection centres.

### 1.5. Compliance with the RoHS Directive:

The unit you have purchased conforms to the EU RoHS Directive (2011/65/EU). It does not contain harmful or prohibited materials specified in the Directive.

### 1.6. Packaging Information

- Packaging materials of the product have been manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose the packaging materials with normal domestic waste or other types of waste. Take these materials to a recycling point designated by local authorities.

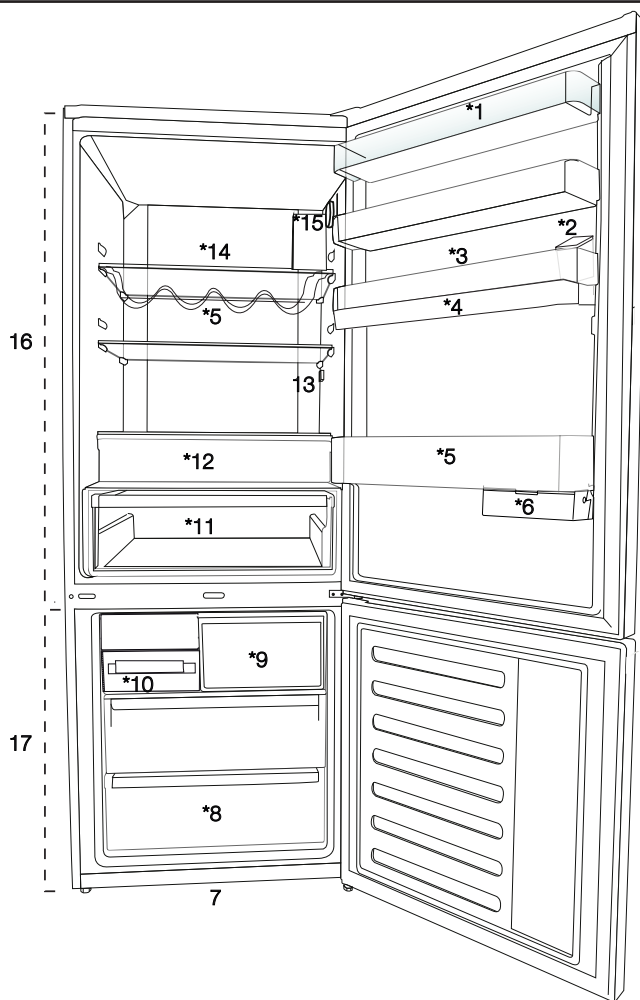
#### **DANGER:**

##### **Risk of Fire or Explosion:**

- This product uses flammable refrigerant.
- Do not use mechanical devices to defrost the refrigerator.
- Do not use chemicals for cleaning.
- Do not pierce the refrigerant pipe.
- If the refrigerant pipe is pierced, it must be repaired only by licensed service personnel.
- Please consult the repair/user manual before cleaning the product. All safety instructions must be followed.
- Dispose the product according to federal or local regulations.



## 2 Your Refrigerator



1. Cooler compartment door shelf
2. Water dispenser filling tank
3. Egg section
4. Water dispenser reservoir
5. Bottle shelf
6. Sliding storage box
7. Adjustable legs
8. Deep freezer compartment
9. Quick freeze compartment
10. Ice cube tray & Ice bank

11. Vegetable bin
12. Zero degree compartment
13. Interior light
14. Cooler compartment glass shelf
15. Temperature adjustment button
16. Cooler compartment
17. Freezer compartment

**May not be available in all models**






**\*optional:** Pictures given in this manual are given as example figures and they may not be exactly the same as your product. If your product does not comprise the relevant parts, the information pertains to other models.



### 3.1. Right place for installation

Contact the Authorized Service for the product's installation. To ready the product for installation, see the information in the user guide and make sure the electric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.

|  |   |
|--|---|
|  | <b>WARNING:</b> The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.   |
|  | <b>WARNING:</b> The product's power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!                                    |
|  | <b>WARNING:</b> If the door span is too narrow for the product to pass, remove the door and turn the product sideways; if this does not work, contact the authorized service. |

- Place the product on a flat surface to avoid vibration.
- Place the product at least 30 cm away from the heater, stove and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep in damp environments.
- The product requires adequate air circulation to function efficiently.
- If the product will be placed in an alcove, remember to leave at least 5 cm distance between the product and the ceiling and the walls.
- Do not install the product in environments with temperatures below -5°C.

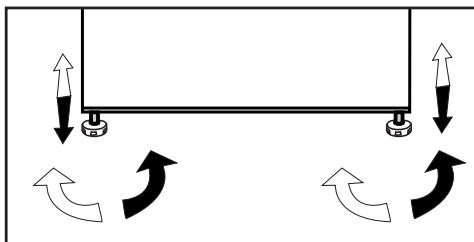
### 3.2. Attaching the plastic wedges

Use the plastic wedges in the provided with the product to provide sufficient space for air circulation between the product and the wall.




1. To attach the wedges, remove the screws on the product and use the screws provided with the wedges.
2. Attach 2 plastic wedges on the ventilation cover as shown in the figure.

### 3.3. Adjusting the stands

If the product is not in balanced position, adjust the front adjustable stands by rotating right or left.



### 3.4. Power connection

|   |  |
|---|--|
|  | <b>WARNING:</b> Do not use extension or multi sockets in power connection.                         |
|  | <b>WARNING:</b> Damaged power cable must be replaced by Authorized Service.                        |
|  | When placing two coolers in adjacent position, leave at least 4 cm distance between the two units. |

- Our firm will not assume responsibility for any damages due to usage without earthing and power connection in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- Do not use multi-group plug with or without extension cable between the wall socket and the refrigerator.



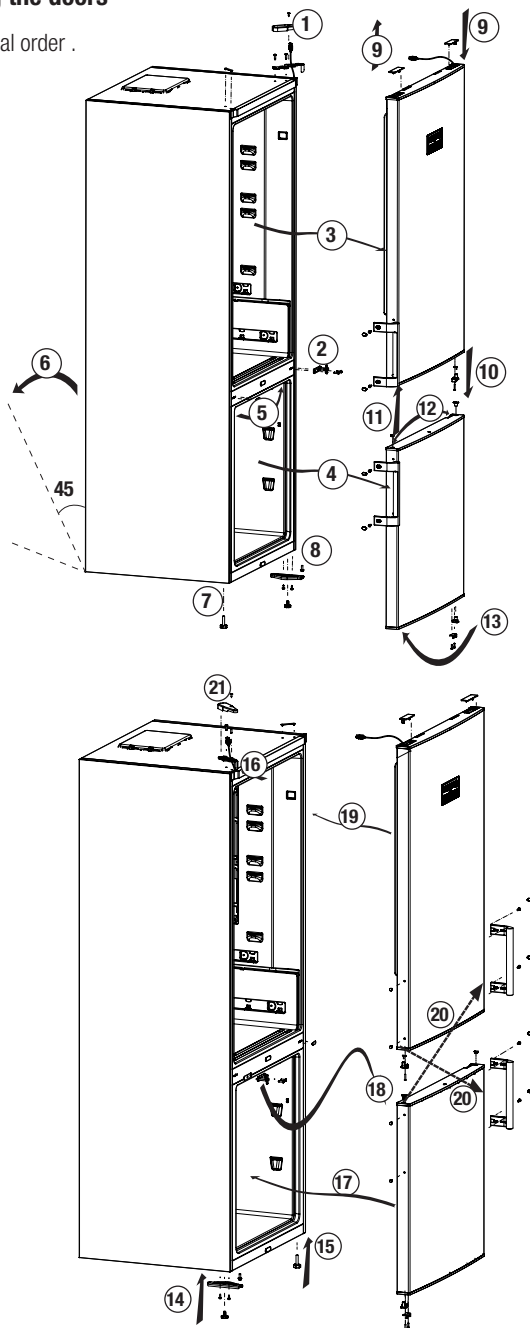
#### Hot Surface Warning!

Side walls of your product is equipped with refrigerant pipes to improve the cooling system. Refrigerant with high temperatures may flow through these areas, resulting in hot surfaces on the side walls. This is normal and does not need any servicing. Please pay attention while touching these areas.

## Installation

### 3.5. Reversing the doors

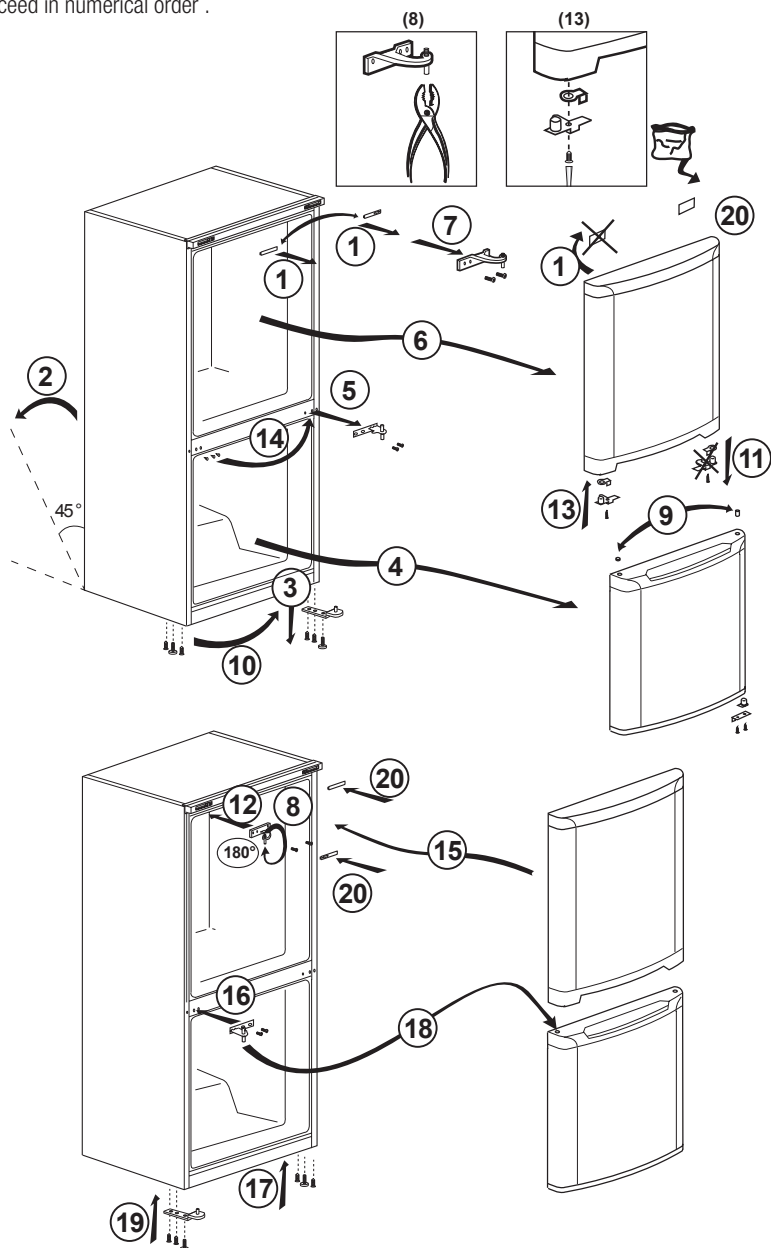
Proceed in numerical order .



## Installation

### 3.6. Reversing the doors

Proceed in numerical order .

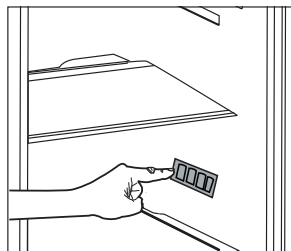


### 4.1. What to do for energy saving



Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- For a freestanding appliance; 'this refrigerating appliance is not intended to be used as a built-in appliance' ;.
- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- In order to store the maximum amount of food into the cooler compartment of your refrigerator, you should take out the upper drawers and place it onto the glass rack. The declared energy consumption of your refrigerator was determined by taking out the cooler, ice tray and upper drawers in a way that will enable maximum storage. Using the below drawer when storing is strongly recommended. Energy saving function should be activated for best energy consumption.
- You should not block the airflow by putting food in front of the cooler fan. A space of minimum 3cm must be left in front of the protective fan wire when placing food.
- Depending on the product's features; defrosting frozen foods in the cooler compartment will ensure energy saving and preserve food quality.
- Food should be stored using the drawers in the cooler compartment in order to ensure energy saving and protect food in better conditions.
- Food packages should not be in direct contact with the heat sensor located in the cooler compartment. If they are in contact with the sensor, energy consumption of the appliance might increase.
- Make sure the foods are not in contact with the cooler compartment temperature sensor described below.
- Since hot and humid air will not directly penetrate into your product when the doors are not opened, your product will optimize itself in conditions sufficient to protect your food. Functions and components such as compressor, fan, heater, defrost, lighting, display and so on will operate according to the needs to consume minimum energy under these circumstances.



### 4.2. First Use

Before using your refrigerator, make sure the necessary preparations are made in line with the instructions in "Safety and environment instructions" and "Installation" sections.

- Keep the product running with no food inside for 6 and do not open the door, unless absolutely necessary.



A sound will be heard when the compressor is engaged. It is normal to hear sound even when the compressor is inactive, due to the compressed liquids and gasses in the cooling system.



Front edges of the product might heat up. This is normal. These areas are designed to warm up in order to prevent condensation.



In some models indicator panel turns off automatically 5 minutes after the door closes. It will be reactivated when the door is open or any button is pressed.

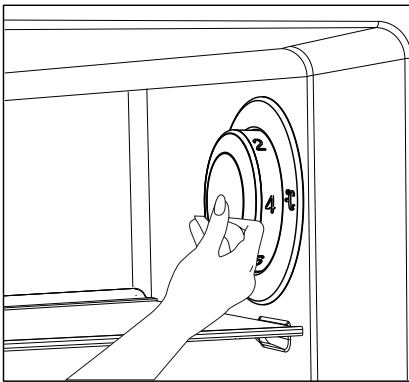
### 5.1. Temperature adjustment button

Internal temperature of your refrigerator varies depending on the following reasons:

- Seasonal temperatures,
- Opening the door frequently and leaving it open for long periods,
- Meals put into the refrigerator without being cooled to room temperature,
- Location of the refrigerator in the room (e.g. exposed to sunshine).
- Internal temperature varying due to these factors can be adjusted via the adjustment button.

Numbers around the adjustment button indicate temperature degrees as “°C”.

If the ambient temperature is 20°C, it is recommended to use the refrigerator temperature adjustment at 4°C. In other ambient temperatures this value can be customised.



### 5.2. Rapid freezing

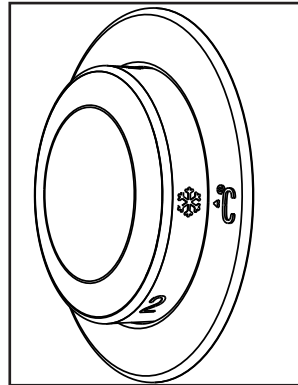
If you want to freeze large amounts of fresh food, switch the temperature adjustment button to



position before putting the food into the quick freezing compartment.

It is recommended to keep the button at this position for 24 hours to freeze maximum amount of food indicated as the freezing capacity. Pay special attention not to mix food stolen as frozen and fresh food.

Remember to switch the temperature adjustment button back to its previous position.




**May not be available in all models**



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

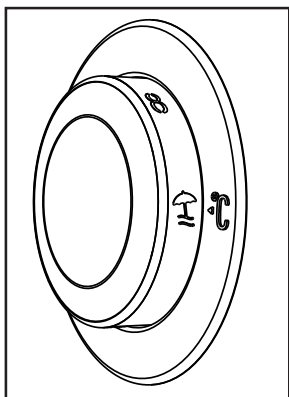
## Using the product

### 5.3. Vacation function

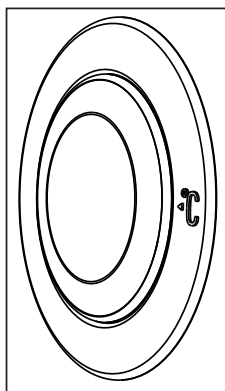
If doors of the product is not (  ) opened for at least 12 hours after adjusting the temperature setting button to the highest, vacation function is automatically activated.

Button setting must be changed to cancel the function.

It is not recommended to store food in the cooler compartment when vacation function is activated.



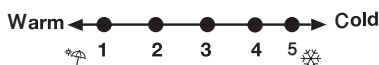
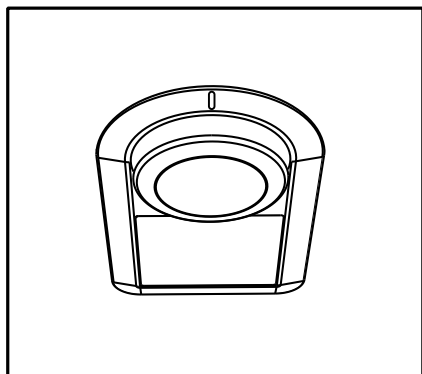
- After setting is completed, you can conceal the temperature setting button by pressing it inside.



## Using the product

### 5.4. Thermostat setting button

The operating temperature is regulated by the temperature control.



**1=Lowest cooling setting (Warmest setting).**

**4=Highest cooling setting (Coldest setting).**

The average temperature inside the fridge should be around +5°C.

Please choose the setting according to the desired temperature.

Please note that there will be different temperatures in the cooling area.

The coldest region is immediately above the vegetable compartment.

The interior temperature also depends on ambient temperature, the frequency with which the door is opened and the amount of foods kept inside.

Frequently opening the door causes the interior temperature to rise.

For this reason, it is recommended to close the door again as soon as possible after use.

### 5.5. Thermostat setting button

The interior temperature of your refrigerator changes for the following reasons;

- Seasonal temperatures,
  - Frequent opening of the door and leaving the door open for long periods,
  - Food put into the refrigerator without cooling down to the room temperature,
  - The location of the refrigerator in the room (e.g. exposing to sunlight).
  - You may adjust the varying interior temperature due to such reasons by using the thermostat.
- Numbers around the thermostat button indicates the cooling degrees.
- If the ambient temperature is higher than 32°C, turn the thermostat button to maximum position.
  - If the ambient temperature is lower than 25°C, turn the thermostat button to minimum position.

### 5.6. Defrost

#### Fridge compartment

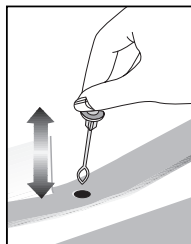
Fridge compartment performs full-automatic defrosting. Water drops and a frosting up to 7-8 mm can occur on the inner rear wall of the fridge compartment while your refrigerator cools down. Such formation is normal as a result of the cooling system. The frost formation is defrosted by performing automatic defrosting with certain intervals thanks to the automatic defrosting system of the rear wall. User is not required to scrape the frost or remove the water drops.

Water resulting from the defrosting passes from the water collection groove and flows into the evaporator through the drain pipe and evaporates here by itself.

Deep freezer compartment does not perform automatic defrosting in order to prevent decaying of the frozen food.

The freezer compartment defrosts automatically.

Check regularly to see if the drain pipe is clogged or not and clear it with the stick in the hole when necessary.



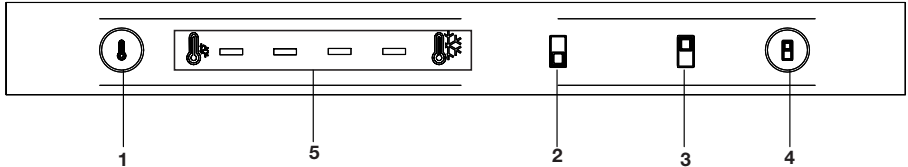
**May not be available in all models**

## Using the product

### 5.7. Indicator panel

Indicator panels may vary according to the product model.

Audio – visual functions on the indicator panel helps you in using your product.



- 1. Key For Changing the Cooling Value:** It is used to adjust the cooling value of the fridge and freezer compartments. If you press this key while the freezer compartment indicator (2) is on, cooling of the freezer compartment will change. If you press this key while the fridge compartment indicator (3) is on, cooling of the fridge compartment will change.
- 2. Freezer Compartment Indicator:** When this indicator is on, current cooling value of the Freezer compartment will be displayed on the cooling indicator (5). You can press the Key for Changing the Cooling Value (1) to change the cooling value of the freezer compartment.
- 3. Fridge Compartment Indicator:** When this indicator is on, current cooling value of the Fridge compartment will be displayed on the cooling indicator (5). You can press the Key for Changing the Cooling Value (1) to change the cooling value of the fridge compartment.
- 4. Compartment Selection Key:** It is used to select fridge and freezer compartments.
- 5. Cooling Indicator:** It shows the cooling value of the selected compartment. Cooling value increased from left to right.



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

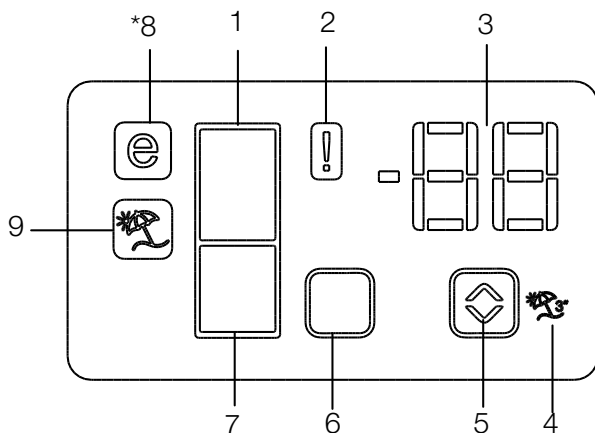


## Using the product

### 5.8. Indicator panel

Indicator panels may vary according to the product model.

Audio – visual functions on the indicator panel helps you in using your product.



1. Fridge Compartment Indicator
2. Error status indicator
3. Temperature indicator
4. Vacation function button
5. Temperature setting button
6. Compartment selection button
7. Freezer compartment indicator
8. Economy mode indicator
9. Vacation function indicator

**\*optional**

**May not be available in all models**



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product

### 1. Fridge compartment indicator

Fridge compartment light is illuminated while the fridge compartment temperature is set.

### 2. Error status indicator

If your refrigerator does not perform enough cooling or in case of a sensor fault, this indicator is activated. When this indicator is activated, "E" is displayed on the freezer compartment temperature indicator, and numbers such as "1,2,3..." are displayed on the fridge compartment temperature indicator. These numbers on the indicator inform service personnel about the error.

### 3. Temperature indicator

Indicates freezer, fridge compartment temperature.

### 4. Vacation function button

Press on Vacation Button for 3 seconds to activate this function. When the vacation function is activated, "- -" is displayed on the fridge compartment temperature indicator and no active cooling is performed on the fridge compartment. It is not suitable to keep the food in the fridge compartment when this function is activated. Other compartments shall be continued to be cooled as per their set temperature.

To cancel this function press **Vacation** button again.

### 5. Temperature setting button

Changes the temperature of the relevant compartment between -24°C... -18°C and 8°C...1°C.

### 6. Compartment selection button

Selection button: Press compartment selection button to switch between fridge and freezer compartments.

### 7. Freezer compartment indicator

Fridge compartment light is illuminated while the freezer compartment temperature is set.

### 8. Economy mode indicator

Indicates that the refrigerator operates in energy saving mode. This display shall be activated if the freezer compartment temperature is set to -18°C.

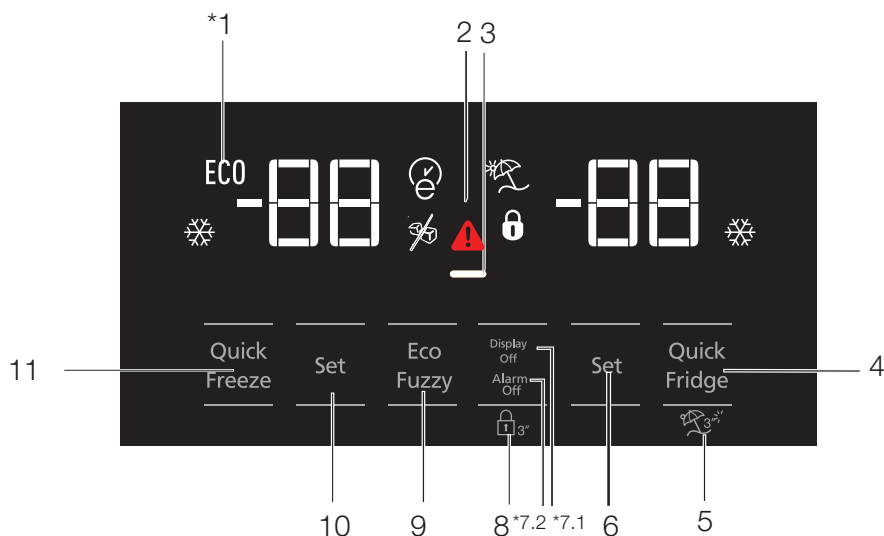
### 9. Vacation function indicator

Indicates that vacation is activated.

## Using the product

### 5.9. Indicator panel

This touch-control indicator panel allows you to set the temperature without opening the door of your refrigerator. Just touch the relevant button with your finger to set the temperature.



- 1- Economic use
- 2- High temperature / fault alert
- 3- Energy saving function (display off)
- 4- Rapid cooling
- 5- Vacation function
- 6- Cooler compartment temperature setting
- 7- Energy saving (display off) / Alarm off warning
- 8- Keypad lock
- 9- Eco-fuzzy
- 10- Freezer compartment temperature setting
- 11- Rapid freezing

**May not be available in all models**




**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product

### 1. Economic use

This sign will light up when the freezer compartment is set to -18°C, the most economical setting. (ECO) Economic use indicator will turn off when rapid cooling or rapid freezing function is selected.

### 2. High temperature / fault alert


This indicator () will light up in case of temperature faults or fault alerts. This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

### 3. Energy saving function (display off)



If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be cancelled and the symbols on display will return to normal.

Energy saving function is activated during delivery from factory and cannot be cancelled.

### 4. Rapid cooling


When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.

### 5. Vacation function




To activate the Vacation function, press the button for () 3 seconds; this will activate the vacation mode indicator (). When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Push the **vacation function** button again to cancel this function

### 6. Cooler compartment temperature setting

After pressing the button, the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 respectively. ()

### 7.1. Energy saving (display off)


Pressing this button () will light up the energy saving sign () and the Energy-saving function will activate. Activating the energy-saving function will turn off all other signs on the display. When the energy-saving function is active, pressing any button or opening the door will deactivate the energy-saving function and the display signals will return to normal. Pressing this button () again will turn off the energy-saving sign and deactivate the energy-saving function.

### 7.2. Alarm off warning:

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.


### 8. Keypad lock

Press the keypad lock button () simultaneously for 3 seconds. The keypad lock sign

() will light up and the keypad lock will be activated. The buttons will be inactive when the Keypad lock is activated. Press the Keypad lock button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged.


Press the **keypad lock** button () to prevent changing the refrigerator's temperature settings.

### 9. Eco-fuzzy

To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When this function is active, the freezer will switch to the economic mode after at least 6 hours and the economic use indicator will light up. To deactivate the () eco-fuzzy function, press and hold the eco-fuzzy function button for 3 seconds.

The indicator will light up after 6 hours when the eco-fuzzy function is active.

### 10. Freezer compartment temperature setting

The temperature in the freezer compartment is adjustable. Pressing the button will enable the freezer compartment temperature to be set at -18, -19, -20, -21, -22, -23 and -24. ()

## Using the product

### 11. Rapid freezing

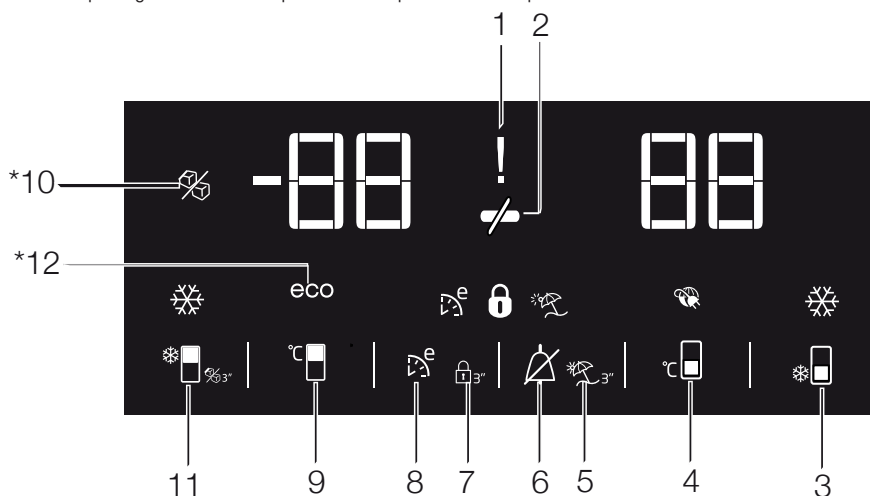
For rapid freezing, press the button; this will activate the rapid freezing indicator (❄️).

When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Press the Rapid freeze button (❄️) again to cancel this function. The Rapid freeze indicator will turn off and return to normal setting. The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.

## Using the product

### 5.10. Indicator panel

Indicator panel allows you to set the temperature and control the other functions related to the product without opening the door of the product. Just press the inscriptions on relevant buttons for function settings.



#### 1. Power failure/High temperature / error warning indicator

This indicator (⚡) illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment (🔒) press the alarm off button to clear the warning.

#### 2. Energy saving function (display off):



If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. (🌙)

When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be canceled and the symbols on display will return to normal.

Energy saving function is activated during delivery from factory and cannot be canceled.

#### 3. Quick fridge function

The button has two functions. To activate or deactivate the quick cool function press it briefly. Quick Cool indicator will turn off and the product will return to its normal settings. (🔒)

- |   |   |
|---|---|
|  | Use quick cooling function when you want to quickly cool the food placed in the fridge compartment. If you want to cool large amounts of fresh food, activate this function before putting the food into the product. |
|  | If you do not cancel it, quick cooling will cancel itself automatically after 8 hours or when the fridge compartment reaches to the required temperature.   |

**May not be available in all models**



**\*Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

## Using the product



If you press the quick cooling button repeatedly with short intervals, the electronic circuit protection will be activated and the compressor will not start up immediately.



This function is not recalled when power restores after a power failure.

### 4. Fridge compartment temperature setting button

Press this button to set the temperature of the fridge compartment to 8, 7, 6, 5, 4, 3, 2, 8... respectively. Press this button to set the fridge compartment temperature to the desired value.

### 5. Vacation Function

In order to activate vacation function, press the this button for 3 seconds, and the vacation mode indicator will be activated. When the vacation function is activated, “- -” is displayed on the fridge compartment temperature indicator and no active cooling is performed on the fridge compartment. It is not suitable to keep the food in the fridge compartment when this function is activated. Other compartments shall be continued to be cooled as per their set temperature.

To cancel this function press **Vacation function** button again.

### 6. Alarm off warning:

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

### 7. Key lock

Press key lock button simultaneously for 3 seconds. Key lock symbol will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.

Press the **key lock** button if you want to prevent changing of the temperature setting of the refrigerator .

### 8. Eco fuzzy

Press and hold eco fuzzy button for 1 seconds to activate eco fuzzy function. Refrigerator will start operating in the most economic mode at least 6 hours later and the economic usage indicator will turn on when the function is active . Press and hold eco fuzzy function button for 3 seconds to deactivate eco fuzzy function.

This indicator is illuminated after 6 hours when eco fuzzy is activated.

### 9. Freezer compartment temperature setting button

Press this button to set the temperature of the freezer compartment to -18, -19, -20, -21, -22, -23, -24, -18... respectively. Press this button to set the freezer compartment temperature to the desired value.

### 10. Icematic off indicator

Indicates whether the icematic is on or off.

If On, then the icematic is not operating. To operate the icematic again press and hold the On-Off button for 3 seconds.



Water flow from water tank will stop when this function is selected. However, ice made previously can be taken from the icematic.

### 11. Quick freeze function button/ icematic on-off button

Press this button to activate or deactivate the quick freezing function. When you activate the function, the freezer compartment will be cooled to a temperature lower than the set value.

To turn on and off the icematic press and hold it for 3 seconds.



Use the quick freeze function when you want to quickly freeze the food placed in fridge compartment. If you want to freeze large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours or when the fridge compartment reaches to the required temperature.

## Using the product



This function is not recalled when power restores after a power failure.

### 12. Economic usage indicator

Indicates that the product is running in energy-efficient mode. **(eco)** This indicator will be active if the Freezer Compartment temperature is set to -18 or the energy efficient cooling is being performed due to Eco-Extra function.

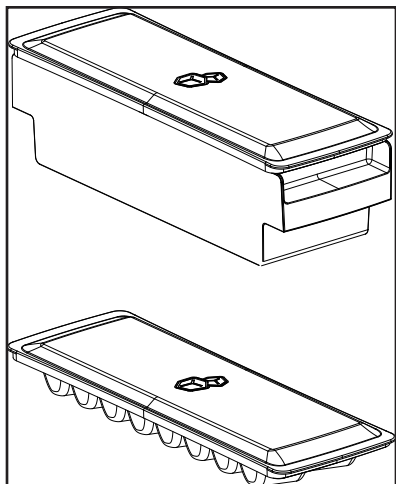


Economic usage indicator is turned off when quick cooling or quick freeze functions are selected.

### 5.11. Ice bucket

#### \*optional

- Take the ice bucket from the freezer compartment.
- Fill the ice bucket with water.
- Place the ice bucket into the freezer compartment.
- The ice will be ready after approximately two hours. Take the ice bucket from the freezer compartment and bend in slightly over the holder that you are going to serve. Ice will easily pour into the serving holder.



### 5.12. Eggholder

You can put the eggholder on the door or body rack of your choice. If you decide to put it on the body rack, it is recommended to prefer the shelves below as they are colder.

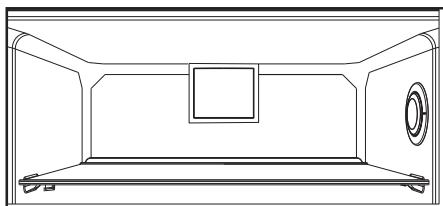


Do not put the eggholder into the freezer compartment.

### 5.13. Fan

Fan was designed to distribute circulate the cold air inside your refrigerator homogeneously. Operating time of the fan might vary depending the features of your product.

While in some products fan only operates with compressor, in others control system determines the operating time based on the need for cooling.



### 5.14. Vegetable bin

#### \*optional

Product's vegetable bin is designed to keep vegetables fresh by preserving humidity. For this purpose, the overall cold air circulation is intensified in the vegetable bin.

### 5.15. Zero degree compartment

#### \*optional

Use this compartment to keep delicatessen at lower temperatures or meat products for immediate consumption.

Zero degree compartment is the coolest place where foods such as dairy products, meat, fish and chicken can be stored in ideal storage conditions. Vegetables and/or fruits should not be stored in this compartment.



## Using the product

### 5.16. Using the second crisper of the product;



**Figure 1.**

As shown in the figure, there are 2 stoppers in the second crisper of K70560 model product.



**Figure 2.**

The second crisper looks like Figure 2 when closed.



**Figure 3.**

With the door is open 90°, pull the second crisper up to the first stopper as shown in Figure 3.

In the case that the drawer is more open, first of all, open the door by at least 135° degrees. After that, as shown in Figure 4, lift the second crisper for about 5 mm so that it is freed from the first stopper.



**Figure 4.**

After lifting, pull the second drawer up to the second stopper as shown in Figure 5.



**Figure 5.**

## Using the product

### 5.17. Moving door rack

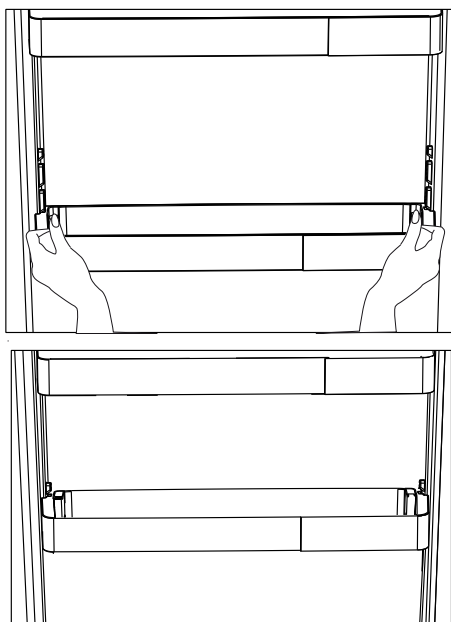
#### \*optional

Moving door rack can be fixed in 3 different positions.

In order to move the rack, push the buttons on the side evenly. Rack will be movable.

Move the rack up or down.

When the rack is in the position that you want, release the buttons. Rack will be fixed again in the position where you have released the buttons.

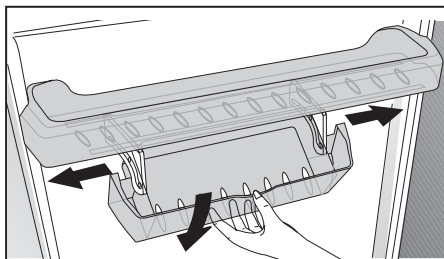


### 5.18. Sliding storage box

#### \*optional

This accessory has been designed to increase the usage volume of the door racks.

Thanks to its ability to move sideways, it enables you to easily place long bottle, jar or boxes that you put in the bottle rack below.



### 5.19. Moisture controlled vegetable bin

#### \*optional

With moisture control feature, moisture rates of vegetables and fruits are kept under control and ensures a longer freshness period for foods.

It is recommended to store leafed vegetables such as lettuce and spinach and similar vegetables prone to moisture loss not on their roots but in horizontal position into the vegetable bin as much as possible. When placing the vegetables, place heavy and hard vegetables at the bottom and light and soft ones on the top, taking into account the specific weights of vegetables.

Do not leave vegetables in the vegetable bin in plastic bags. Leaving them in plastic bags causes vegetables to rot in a short time. In situations where contact with other vegetables is not preferred, use packaging materials such as paper that has a certain porosity in terms of hygiene.

Do not put fruits that have a high ethylene gas production such as pear, apricot, peach and particularly apple in the same vegetable bin with other vegetables and fruits. The ethylene gas coming out of these fruits might cause other vegetables and fruits to mature faster and rot in a shorter period of time.

## Using the product

### 5.20. Deodoriser Module

#### (FreshGuard) \*optional

The deodoriser module quickly eliminates the bad smells in your refrigerator before they permeate the surfaces. Thanks to this module, which is placed on the ceiling of the fresh food compartment, the bad odours dissolve while the air is actively being passed on the odour filter, then the air that has been cleaned by the filter is re-emitted to the fresh food compartment. This way, the unwanted odours that may emerge during the storage of foods in the refrigerator are eliminated before they permeate the surfaces.

This is achieved thanks to the fan, LED and the odour filter integrated into the module. In daily use, the deodoriser module will turn on automatically on a periodic basis. To maintain efficient performance, it is recommended to have the filter in the deodoriser module by the authorised service provider every 5 years. Due to the fan integrated into the module, the noise you will hear during operation is normal. If you open the door of the fresh food compartment while the module is active, the fan will pause temporarily and resume where it has left off after some time the door is closed again. In case of power failure, the deodoriser module will resume where it has left off in the total operation duration once the power is back.

Info: It is recommended to store aromatic foods (such as cheese, olives and delicatessen foods) in their packaging and sealed to avoid bad odours that may result when smells of various foods get mixed. Besides, it is recommended to take spoiled foods out of the refrigerator quickly to prevent the other foods from getting spoiled and avoid bad odours.

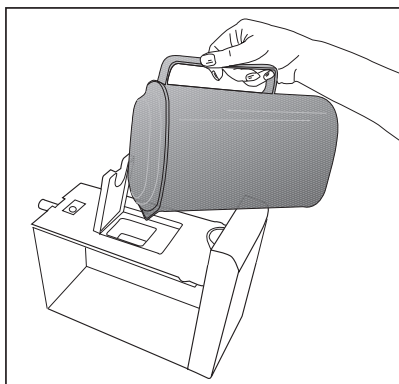
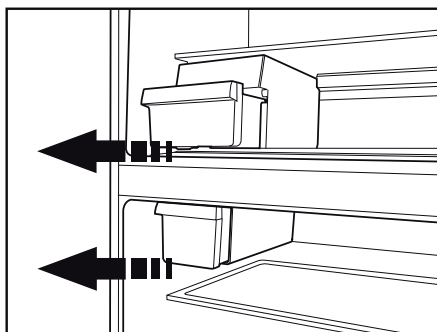
### 5.21. Automatic ice machine

#### \*optional

Automatic ice machine enables you to easily make ice in your refrigerator. In order to obtain ice from the ice machine, take out the water tank in the cooler compartment, fill it with water and fix it back. First ice will be ready in about 2 hours in the ice machine drawer in the cooler compartment. After placing the full water tank, you can obtain about 60-70 cubes of ice until it is fully empty. If the water in the tank has waited for 2-3 weeks, it should be changed.



In products with automatic ice machine, you might hear a sound when pouring the ice. This sound is normal and is not a sign of failure.



## Using the product

### 5.22. Icematic and ice storage container

**\*optional**

#### Using the Icematic

Fill the Icematic with water and place it into its seat. Your ice will be ready approximately in two hours. Do not remove the Icematic from its seating to take ice. Turn the knobs on the ice reservoirs clockwise by 90 degrees.

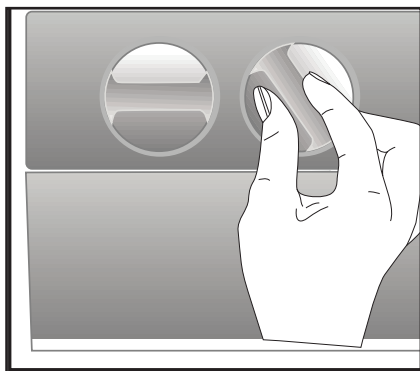
Ice cubes in the reservoirs will fall down into the ice storage container below.

You may take out the ice storage container and serve the ice cubes.

If you wish, you may keep the ice cubes in the ice storage container.

#### Ice storage container

Ice storage container is only intended for accumulating the ice cubes. Do not put water in it. Otherwise, it will break.



### 5.23. Using the water dispenser

**\*optional**

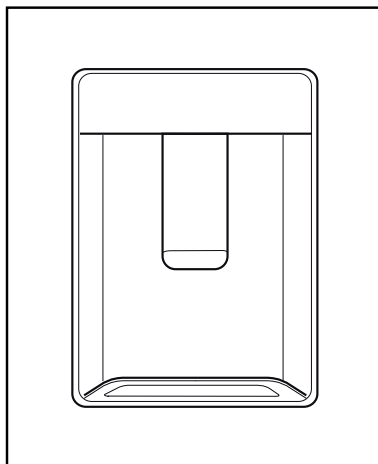


It is normal for the first few glasses of water taken from the dispenser to be warm.



If the water dispenser is not used for a long period of time, dispose of first few glasses of water to obtain fresh water.

1. Push in the lever of the water dispenser with your glass. If you are using a soft plastic cup, pushing the lever with your hand will be easier.
2. After filling the cup up to the level you want, release the lever.



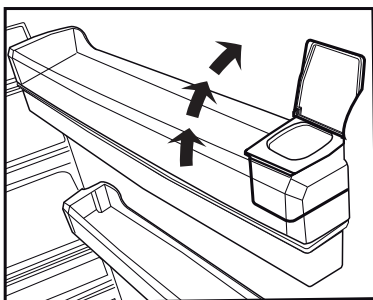
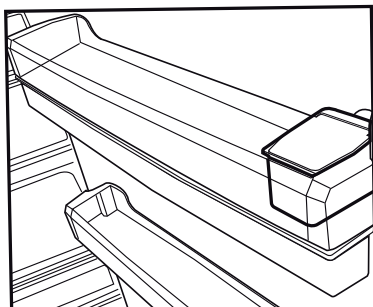
Please note, how much water flows from the dispenser depends on how far you depress the lever. As the level of water in your cup / glass rises, gently reduce the amount of pressure on the lever to avoid overflow. If you slightly press the arm, the water will drip; this is quite normal and not a failure.

## Using the product

### 5.24. Filling the water dispenser's tank

Water tank filling reservoir is located inside the door rack.

1. Open the cover of the tank.
2. Fill the tank with fresh drinking water.
3. Close the cover.



Do not fill the water tank with any other liquid except for water such as fruit juices, carbonated beverages or alcoholic drinks which are not suitable to use in the water dispenser. Water dispenser will be irreparably damaged if these kinds of liquids are used. Warranty does not cover such usages. Some chemical substances and additives contained in these kinds of drinks/liquids may damage the water tank.



Use clean drinking water only.



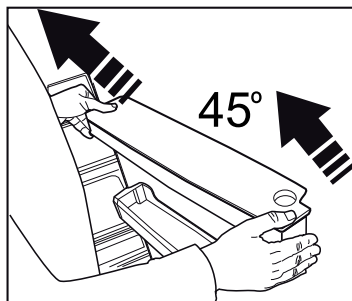
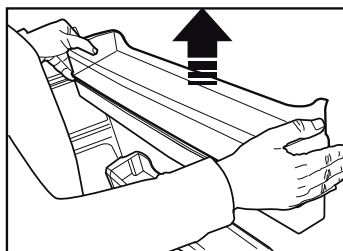
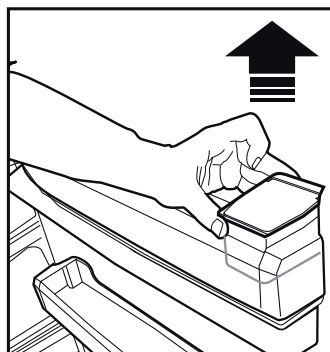
Capacity of the water tank is 3 litres; do not overfill.

### 5.25. Cleaning the water tank

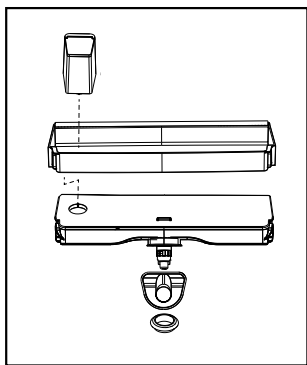
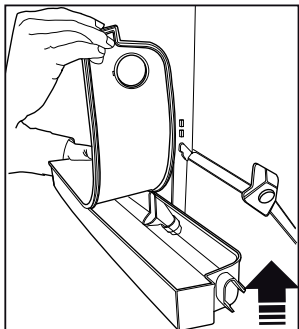
1. Remove the water filling reservoir inside the door rack.
2. Remove the door rack by holding from both sides.
3. Grab the water tank from both sides and remove it with an angle of 45°C.
4. Remove the cover of the water tank and clean the tank.



Components of the water tank and water dispenser should not be washed in dishwasher.



## Using the product

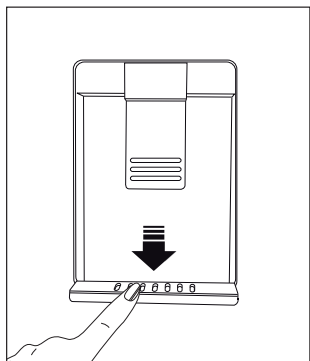


### 5.26. Drip tray

Water that dripped while using the water dispenser accumulates in the spillage tray.

Remove the plastic filter as shown in the figure.

With a clean and dry cloth, remove the water that has accumulated.



### 5.27. HerbBox/HerbFresh

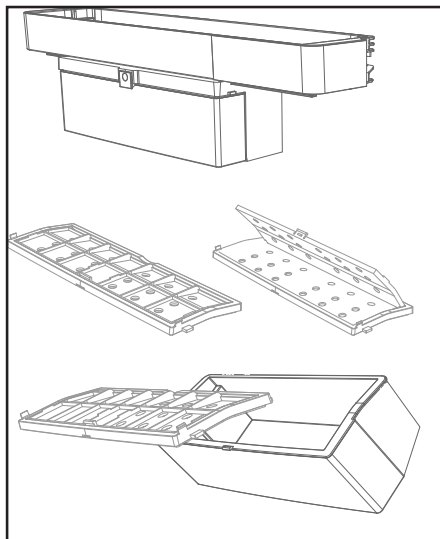
Remove the film container from HerbBox/HerbFresh+.

Take the film out of the bag and put it into the film container as shown in the image.

Seal the container again and replace it into HerbBox/HerbFresh+ unit.

HerbBox-HerbFresh+ sections are especially ideal for storage of various herbs that are supposed to be kept in delicate conditions. You can store your unbagged herbs (parsley, dill, etc.) in this section horizontally and keep them fresh for a much longer period.

The film shall be replaced in every six months.



# Using the product

## 5.28. Freezing fresh food

- To preserve food quality, the food items placed in the freezer compartment must be frozen as quickly as possible, use the rapid freezing for this.
- Freezing the food items when fresh will extend the storage time in the freezer compartment.
- Pack the food items in air-tight packs and seal tightly.
- Make sure the food items are packed before putting in the freezer. Use freezer holders, tinfoil and damp-proof paper, plastic bag or similar packaging materials instead of traditional packaging paper.



Ice in the freezing compartment thaws automatically.

- Mark each food pack by writing the date on the package before freezing. This will allow you to determine the freshness of each pack every time the freezer is opened. Keep the earlier food items in the front to ensure they are used first.

- Frozen food items must be used immediately after defrosting and should not be frozen again.
- Do not free large quantities of food at once.

## 5.29. Recommendations for storing frozen foods

The compartment must be set to at least -18°C.

1. Place the food items in the freezer as quickly as possible to avoid defrosting.
2. Before freezing, check the “Expiry Date” on the package to make sure it is not expired.
3. Make sure the food’s packaging is not damaged.

| Freezer Compartment Temperature Setting | Cooler Compartment Temperature Setting | Details  |
|---|--|--|
| -18°C                                   | 4°C                                    | This is the default, recommended setting.  |
| -20,-22 or -24°C                        | 4°C                                    | These settings are recommended for ambient temperatures exceeding 30°C.  |
| Quick Freeze                            | 4°C                                    | Use when you want to freeze your food in a short time. When the process ends, the product will regain its position.                    |
| -18°C or colder                         | 2°C                                    | Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door. |

## Using the product

### 5.30. Deep freezer details

As per the IEC 62552 standards, the freezer must have the capacity to freeze 4,5 kg of food items at -18°C or lower temperatures in 24 hours for each 100 litres of freezer compartment volume.

Food items can only be preserved for extended periods at or below temperature of -18°C .

You can keep the foods fresh for months (in deep freezer at or below temperatures of 18°C ).

The food items to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer.

Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. In case this food rots, only nutritional values and eating qualities will be negatively affected. A rotting threatening human health is not in question.

### 5.31. Placing the food

|                                 |  |
|---------------------------------|--|
| Freezer compartment shelves     | Various frozen goods including meat, fish, ice cream, vegetables etc.        |
| Cooler compartment shelves      | Food items inside pots, capped plate and capped cases, eggs (in capped case) |
| Cooler compartment door shelves | Small and packed food or beverages   |
| Vegetable bin                   | Fruits and vegetables  |
| Fresh food compartment          | Delicatessen (breakfast food, meat products to be consumed in short notice)  |

### 5.32. Door open alert

#### (Optional)

An audible alert will be heard if the product's door remains open for at least 1 minute. The audible alert will stop when the door is closed or any button on the display (if available) is pressed.

Door open alert is indicated to the user both audibly and visually. Interior lighting will turn off if the warning continues for 10 min.

### 5.33. Changing the opening direction of the door

You can change the direction of opening of your refrigerator depending on the location where you use it. When you need this, consult the closest Authorized Service.

The explanation above is a general statement. You should check the warning tag located inside the product package about the changeability of direction of the door.

### 5.34. Interior light

Interior light uses a LED type lamp. Contact the authorized service for any problems with this lamp. Lamp(s) used in this appliance cannot be used for house lighting. Intended use of this lamp is to help the user place food into the refrigerator / freezer safely and comfortably.



Service life of the product will extend and frequently encountered problems will decrease if the product is cleaned periodically.



**WARNING:** Switch off the product before cleaning.



**WARNING:** It is recommended to clean the condenser every six months using gloves. You must not use vacuum cleaners.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp abrasive instruments, soap, household cleaners, detergent or wax polish for cleaning.
- Dissolve one teaspoon of carbonate in half liter of water. Soak a cloth in the solution and wring it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing or other electrical parts.
- If you will not use the refrigerator for a long time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- Take out all items in the product to remove the door and body shelves.
- Remove the door shelves by pulling them up. Slide the shelves downwards to re-install them after cleaning.
- Never use chloric cleaning agents or water to clean outer surfaces or chrome-coated parts of the product. Chlorine causes abrasion on such metal surfaces.
- For non-No Frost products, water drops and frosting up to a fingerbreadth occur on the rear wall of the Fridge compartment. Do not clean it; never apply oil or similar agents on it.
- Only use slightly damp microfiber cloths to clean the outer surface of the product. Sponges and other types of cleaning cloths may scratch the surface.

### 6.1. Avoiding Bad Odours

Materials that may cause odour are not used in the production of our refrigerators. However, odour may be emitted if foods are stored improperly or if the inner surface of the product is not cleaned as required. Please consider the following to avoid this problem:

- It is important that the refrigerator is kept clean. Food residuals, stains, etc. can cause odour. For this reason, clean your refrigerator with carbonate solved in water every 15 days. Never use detergents or soap.
- Keep your foods in closed vessels. Microorganisms emitted from vessels without a cover may cause unpleasant odours.
- Never keep expired or spoiled foods in your refrigerator.

### 6.2. Protection of plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface with warm water immediately.

### 6.3. Cleaning the Inner Surface

To clean the inner surfaces and all removable parts, wash them with a mild solution comprising soap, water and carbonate. Rinse and dry thoroughly. Prevent the water from contacting the lighting means and control panel.



#### ATTENTION:

Do not use vinegar, rubbing alcohol or other alcohol-based cleaning agents on any of the inner surfaces.

### 6.4. Stainless Steel Outer Surfaces

Use a stainless steel cleaning agent that is non-abrasive and apply it with a lint-free, soft cloth. For polishing, wipe the surface softly with a damp microfiber cloth and use dry wash-leather. Always follow the strands of the stainless steel.

### 6.5. Cleaning Products with Glass Doors

Remove the protection foil on the glass.

There is a coating on the surface of the glass. This coating minimises stain formation and ensures that stains and dirt are cleaned easily. Glasses that are not protected by a coating might be exposed to permanent bonding of organic or inorganic, air or waterborne pollutants such as limescale, mineral salts, unburned hydrocarbons, metal oxides and silicones, which lead to stains and physical damage in a short time. Despite regular washing, the glass becomes very hard to keep clean, though not impossible. As a result, the clarity and good appearance of the glass reduces. Hard and abrasive cleaning compounds and methods increase these defects even further and accelerate the deterioration process.

\*Non-alkali, non-abrasive and water-based cleaning products must be used for routine cleaning procedures. For the coating to have long service life, alkali or abrasive substances must not be used during cleaning processes.

These glasses were subject to a tempering process to increase their impact and breakage resistance.

As an additional safety measure, there is a safety film on the back surfaces of the glasses to ensure that they will not harm the environment in case of breakage.

Please review this list before calling the service. This will save you time and money. This list contains frequently encountered problems that are not results of faulty workmanship or material use. Your product may not have some of the features described here.

#### **The refrigerator is not operating.**

- It may not be plugged in properly. >>>Plug in the product properly.
- The fuse of the socket to which your refrigerator is connected or the main fuse may have blown. >>>Check the fuse.

#### **Condensation on the side wall of the fridge compartment (MULTI ZONE, COOL CONTROL and FLEXI ZONE).**

- The door may have been opened/closed frequently. >>>Do not open/close the refrigerator door frequently.
- The environment may be too humid. >>>Do not install the refrigerator at locations with a very high level of humidity.
- Foods containing liquid may have been placed into the refrigerator in vessels without covers. >>>Do not place foods containing liquid into the refrigerator in unsealed vessels.
- Door of the refrigerator may have been left ajar. >>>Do not keep the doors of your refrigerator open for a long time.
- The thermostat may have been set to a very cold level. >>>Set the thermostat to an appropriate level.

#### **The compressor is not operating.**

- Protective thermal of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet. The refrigerator will start running approximately after 6 minutes. Please call the Authorised Service Provider if the refrigerator does not start at the end of this period.
- The freezer is in defrosting cycle. >>>This is normal for a refrigerator that performs full-automatic defrosting. Defrosting cycle is performed periodically.
- The refrigerator may not be plugged in. >>>Make sure that the plug fits the socket.
- Temperature settings may be incorrect. >>>Select the correct temperature value.
- Possible power failure. >>>The refrigerator will start to operate normally when power restores.

#### **The operation noise increases when the refrigerator is running.**

- Operating performance of the refrigerator may vary based on the ambient temperature changes. This is normal and not a fault.

#### **The fridge is running frequently or for a long time.**

- Your new product may be bigger than the previous one. Larger refrigerators operate for a longer period of time.
- The room temperature may be high. >>> It is normal that the product operates for longer periods in hot environments.
- The refrigerator may have just been plugged in or loaded with food. >>>It takes the product longer to reach the set temperature when it has just been plugged in or loaded with food. This is normal.
- Large amounts of hot food may have been placed into the refrigerator recently. >>>Do not place hot foods into the refrigerator.
- The doors may have been opened frequently or left ajar for a long time. >>>The warm air that enters the refrigerator causes it to operate for a longer period of time. Do not open the doors frequently.
- Freezer or fridge compartment door may have been left ajar. >>> Check if the doors are closed completely.
- The appliance may be set to a very low temperature. >>> Set the refrigerator temperature to a warmer degree and wait until the product reaches this temperature.
- Door seal of the fridge or freezer compartment may be soiled, worn out, broken or not properly seated. >>> Clean or replace the seal. Damaged/ broken seal causes the refrigerator to run for a longer period of time to maintain the current temperature.

#### **Fridge temperature is adequate but the freezer temperature is very low.**

- The freezer compartment temperature may be set to a very low value. >>> Set the freezer compartment temperature to a higher value and check.

#### **Freezer temperature is adequate but the fridge temperature is very low.**

- The fridge temperature is adjusted to a very low value. >>> Adjust the fridge temperature to a higher value and check.

# Troubleshooting

## Food kept in the fridge compartment drawers is frozen.

- The fridge compartment temperature may be set to a very high value. >>> Set the fridge compartment temperature to a lower value and check.

## Temperature in the fridge or freezer is very high.

- The fridge compartment temperature may be set to a very high value. >>> Fridge compartment temperature setting has an effect on the temperature of the freezer. Change the temperature of the fridge or freezer compartment until the fridge or freezer compartment temperature reaches an adequate level.
- The doors may have been opened frequently or left ajar for a long time. >>>Do not open the doors frequently.
- The door may have been left ajar. >>>Close the door completely.
- The refrigerator may have been just plugged in or loaded with food. >>>This is normal. It takes the product longer to reach the set temperature when it has just been plugged in or loaded with food.
- Large amounts of hot food may have been placed into the refrigerator recently. >>>Do not place hot foods into the refrigerator.

## Vibration or noise.

- The floor may not be stable or level. >>>If the refrigerator shakes when moved slightly, adjust the feet to balance it. Make sure that the floor is level and capable of carrying the refrigerator.
- Objects placed onto the refrigerator may cause noise. >>>Remove the objects on the refrigerator.

## There are noises coming from the refrigerator like liquid spilling or spraying.

- Liquid and gas flows occur in accordance with the operating principles of the refrigerator. >>>This is normal and not a fault.

## Whistle is heard from the refrigerator.

- There are fans that are used to cool the refrigerator. This is normal and not a fault.

## Damp accumulates on the inner walls of refrigerator.

- Hot and humid weather increases icing and condensation. This is normal and not a fault.
- The doors may have been opened frequently or left ajar for a long time. >>>Do not open the doors frequently. Close the doors, if open.
- The door may have been left ajar. >>>Close the door completely.

## Humidity occurs on the outer surface of the refrigerator or between the doors.

- Air might be humid. This is quite normal in humid weathers. >>>Condensation will disappear when the humidity level decreases.
- There might be external condensation at the section between two doors of the refrigerator if you use your product rarely. This is normal. Condensation will disappear upon frequent use.

## There is a bad odour inside the refrigerator.

- No regular cleaning may have been performed. Clean the inside of the refrigerator with a sponge, lukewarm water or carbonated water.
- Some vessels or packaging materials may cause the odour. >>>Use another vessel, or packaging materials from another brand.
- Foods may have been placed into the refrigerator in vessels without covers. >>>Store the foods in closed vessels. Microorganisms emitted from vessels without a cover may cause unpleasant odours.
- Take out expired or spoiled foods from the refrigerator.

## The door cannot be closed.

- Food packages may be preventing the door from closing. >>> Re-locate the packages that are obstructing the door.
- The refrigerator may be unstable on the floor. >>>Adjust the refrigerator feet as required to keep the refrigerator in balance.
- The floor may not be level or solid. >>>Make sure that the floor is level and capable of carrying the refrigerator.

## Crispers are stuck.

- Foods may be touching the upper wall of the crisper. >>>Re-organise the foods in the crisper.

## If The Surface Of The Product Is Hot.

High temperatures may be observed between the two doors, on the side panels and at the rear grill while the product is operating. This is normal and does not require service maintenance!

## Fan keeps running when the door is open.

The fan may keep running when the door of the freezer is open.



**WARNING:** If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Provider. Never attempt to repair a malfunctioned product.

## DISCLAIMER / WARNING

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the “Self-Repair” section).

Therefore, unless otherwise authorized in the “Self-Repair” section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

**However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/ warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Beko) shall void the guarantee.**

## Self-Repair

Self-repair can be done by the end-user with regard to the following spare parts: door handles, door hinges, trays, baskets and door gaskets (an updated list is also available in support.beko.com as of 1st March 2021).

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for self-repair or which are available in support.

beko.com. For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/ or not following the instructions in the user manuals for self-repair or which are available in support.beko.com, might give raise to safety issues not attributable to Beko, and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: compressor, cooling circuit, main board, inverter board, display board, etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above.

The spare part availability of the refrigerator that you purchased is 10 years.

During this period, original spare parts will be available to operate the refrigerator properly

The minimum duration of guarantee of the refrigerator that you purchased is 24 months.

This product is equipped with a lighting source of the “G” energy class.

The lighting source in this product shall only be replaced by professional repairers.